The quality of products and services has always played a significant role in the life of customers and it is also of utmost importance to our organization.

Our customers are challenged by different expectations from many interested groups, such as customers, regulators, employees and shareholders. In addition, dynamic markets generate rapid change in a complex network of external and internal factors. In such challenging market environments you need an effective management system to build balanced solutions for sustainable business success.

In recent years, the role of the consumer as the last link in the supply chain has grown. Easy communication via social media allows companies to grow faster, but at the same time makes it easier for customers to provide adverse information about the company in the event of a complaint. That is why reputation risk management is becoming increasingly important for organizations.

Implementing a management system and having a trusted body certify that management system helps to increase trust in the organization and increase confidence that the products and services offered in the supply chain meet the established requirements and needs of consumers.

Also, consumers increasingly value the responsibility of organizations for the state of our planet. Therefore, the importance of standards related to sustainable development, environmental protection, employee protection, consumer health protection (e.g. agricultural standards), etc. is constantly growing. That is why, certification for management systems and products is widely accepted, trusted and highly valued.

DQS, as a globally recognized certification body, supports the achievement of positive results through the development and implementation of innovative strategies and programs as well as reducing the risk of organizations.

Implementing the established development strategy, DQS Poland, located in Warsaw, the capital of Poland, undertakes international cooperation in the field of various standards recognized all over the world. Training programs related to international standards are focused on achieving the highest possible effectiveness in cooperation with experienced trainers.

Let me express my belief that the services we provide will meet your positive expectations at a world-class level.

Kind Regards

“Objective and reliable assessment leading to certification is our quality of services. The highest possible quality level for customers is our goal.”

Jacek Jan Pietrzak
CEO
“The DQS Group provides all its subsidiaries with Corporate Policies and guidelines. Our task is to incorporate them within the DQS Poland Management System. And we do it in a systematic way”. Our activity is based on German DAkkS as well as on Polish PCA accreditation. Relating to Organic Certification for non-EU countries called “Equivalence Certification” the authorization of the European Commission is mandatory.

DQS Poland

The Certification Body DQS Poland was founded in April 2001 as a member of DQS Group. Today, DQS Poland services organizations in many business sectors by certifying management systems as well as products. Product certifications, in particular, are getting more and more significant on the Polish as well as on the international market. Recognising the needs of our customers, we provide also related training sessions.

Independence and Objectivity

The Board of Directors of DQS Poland respects the importance of impartiality in carrying out certification activities. Potential conflict of interest is managed through ISO 17021 and the accreditation process using risk assessment procedures in order to ensure objectivity for all certification activities.

Biggest Sucess Factor: Our Auditors and Staff

DQS Auditors – Expertise around the Globe

DQS conducts more than 105 000 assessment days per year. Our auditors perform audits in a large number of industry sectors. Working within the DQS Group, we are able to ensure appropriate resources to required assessments.

Our qualified staff is involved at each step of assessment serving as back-office support to our experienced auditors and inspectors (product assessment). All the staff and auditors are continuously trained according to each certification program in order to meet market demands.
Organic Certification

DQS Poland extended its activity by product certification in recognition of market demands. The biggest challenge of the last years has been acquiring accreditations in the food sector as well as authorization of the European Commission for the “Equivalence Assessment” for organic products in non-EU countries. Highly experienced and trained office staff and inspectors gained required competencies to serve other teams in non-EU countries for performing Organic Certification.

Certification Path – In Cooperation with DQS Poland

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Issuing a certificate for a customer

DQS Poland
Most important for a long-term cooperation is mutual trust. We especially care about a great relationship with our customers, which we support “in good and bad times”.

Listening to their needs is our priority. This is exactly why we continue to expand our scope of services inland and abroad. High level of competence of our staff ensures fulfillment of customer expectations by performing value generating services. Modern communication technology supports our relations but most important is that … „the personal contact matters“.

65,000 locations carry the DQS certified mark – a prove of our customers’ trust.
Finance Management

“The Finance Department ensures capital management needed to provide our services smoothly as expected.”

Paweł Gołaszewski
Financial Director

Responding to Market Trends

The financial management process provides support for our activities in the country and abroad.

At the local level, we face challenges created by difficult market conditions. Local enterprises are struggling not only with strong competition from companies with a similar profile, but also with large organizations possessing powerful capital.

Activities on foreign markets are preceded by careful feasibility studies from an operational point of view. At the same time, multi-scenario analyses are conducted in the direction of the best possible cost optimization to obtain the most favorable ROI.

We are aware that optimizing business costs has a positive effect on our business relationships with clients. That is why our operational processes are closely integrated with the financial management process.

Our many years of activity on the certification market have prepared us to help clients to determine their risks and introduce necessary improvements to meet market challenges. Regardless of economic uncertainty, we are able to assure our clients that DQS has positive perspectives and the potential to shape solutions that will improve the business and profitability of our clients’ operations.
DQS provides
- Management Systems Certification in many business sectors
- Product Certification in Food & Feed Industry
- Organic ("BIO") Certification
- Trainings in scopes covered

Management Systems Certification
- Quality Management
- Environmental Management
- Energy Management
- Automotive Management
- Health and Safety Management
- Information Technology Management
- Sustainability/CRS Management
- Risk Management
- and more...

Product Certification
- GMP+
- GLOBAL GAP
- BRC (cooperation with DQS-CFS)
- IFS (cooperation with DQS-CFS)
- Organic Certification in Europe
- Organic Certification in non-EU countries: Equivalence Assessments – for compliance with EU-Regulations – for China, Madagascar, Bosnia and Herzegovina – next countries on the way

Training and Education
- International Standards – Management Systems
- European Requirements – Organic Products Certification
- National Standards

Supported by Software Solutions
- Learner Management
- "Audit Manager" – Audit Management System
- "BIO-DQS System“ – BIO Inspections Management System – a big advantage is... ensuring Online Assessments during Inspections and Verifications

The unique software created by DQS Poland, which generates advantage for customers.
Certification Scopes

Based on two accreditations, DAkkS and PCA, we can offer a wide range of certification scopes, both in range of Management Systems and Product Certification.

DQS Poland is the sole Holder of:

- the authorization of the European Commission for the whole DQS Group for the Organic Certification in non-EU countries
- the accreditation for the whole DQS Group in GMP+, Global GAP, RedCert2
- the accreditation in EMAS
... When you want to be trustworthy